

Operations Management Analytics

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We have designed the course so that students will need to dedicate about one hour and a half per day to it, on average. This is in line with expected work at the graduate level, which usually requires upwards of 10 hours per week per course. For a large portion of the course, students will be working in teams.

There are five synchronous sessions in this course, whose dates and times are as follows:

NOTE: The times are for Costa Rica, which is GMT – 06:00

Plenary Session 1: Tuesday, September 29, at 1:30 pm (13:30) (100 minutes)

Plenary Session 2: Thursday, October 1st, at 1:30 pm (13:30) (80 minutes)

Plenary Session 3 Tuesday, October 6th, at 1:30 pm (13:30) (80 minutes)

Plenary Session 4 Thursday, October 18th, at 1:30 pm (13:30) (80 minutes)

Plenary Session 5 Thursday, October 15th, at 1:30 pm (13:30) (80 minutes)

This course is a study of how different strategic operational configurations work. The students in the course will develop the analytical skills necessary to evaluate and understand complex process behaviors and to make performance-improving decisions. Course participants will manage a simulated company that operates in a complex and data-rich environment. The students receive the company in a precarious situation, and they must plan and implement strategies to resuscitate the firm and achieve corporate objectives.

Application link: http://event-reg.som.yale.edu/signup/Operations_Mgmt_2018
